

APPENDIX D

Resources

Following are some resources that may be helpful to your organization in implementing or conforming to the CARF standards. Resources are organized by topic and may be relevant to multiple standards.

CARF does not endorse or expect the use of any specific products, companies, or resources. Resources listed are not inclusive of all resources available on a topic and are provided as guidance only.

Resources include references to websites, organizations, and publications. When available, links are provided. Some websites contain multiple helpful resources.

Resources and links may change or be updated periodically. Please visit the CARF website www.carf.org/resources for current resource listings throughout the year.

If you discover a broken link, or would like to submit a resource you feel may be helpful, please submit your feedback for consideration to documents@carf.org.

Accessibility

- Americans with Disabilities Act, U.S. Department of Justice www.ada.gov
- Amputee Coalition, Limb Loss Resource Center, Adaptive Technology
www.amputee-coalition.org/limb-loss-resource-center/resources-by-topic/adaptive-technology
- National Public Website on Assistive Technology assistivetech.net
- United States Access Board
www.access-board.gov/guidelines-and-standards
- Voting, U.S. Department of Justice www.justice.gov/crt/about/vot
- World Wide Web Consortium Web Accessibility Initiative www.w3.org/WAI

[Canada]

- Ontario accessibility laws www.ontario.ca/page/accessibility-laws

Assistive technology

CARF does not endorse specific products or companies. The following list provides links to a variety of technology products and services currently available.

- Michigan Disability Rights Coalition, Michigan Assistive Technology Program
www.mymdrc.org/assistive-tech

- Training Assistive Technology in the Environment (TATE), Center on Brain Injury Research and Training
<https://cbirt.org/research/completed-projects/tate-training-assistive-technology-environment-toolkit>
- Rehabilitation Engineering and Assistive Technology Society of North America (RESNA) **www.resna.org/about/consumer-and-public-information**
- Assistive technology industry associations

Cancer rehabilitation resources

CARF acknowledges and thanks Nicole L. Stout, DPT, CLT-LANA, for her contributions to and assistance with identifying resources for this section.

- Silver, J. K., Baima, J. and Mayer, R. S. (2013), Impairment-driven cancer rehabilitation: An essential component of quality care and survivorship. CA: A Cancer Journal for Clinicians, 63: 295-317. doi: 10.3322/caac.21186
<http://onlinelibrary.wiley.com/doi/10.3322/caac.21186/abstract>
- M.D. Anderson Brief Pain Inventory (BPI)
www.mdanderson.org/education-and-research/departments-programs-and-labs/departments-and-divisions/symptom-research/symptom-assessment-tools/brief-pain-inventory.html
- M.D. Anderson Symptom Inventory (MDASI)
www.mdanderson.org/education-and-research/departments-programs-and-labs/departments-and-divisions/symptom-research/symptom-assessment-tools/mdanderson-symptom-inventory.html
- M.D. Anderson Brief Fatigue Inventory (BFI)
www.mdanderson.org/education-and-research/departments-programs-and-labs/departments-and-divisions/symptom-research/symptom-assessment-tools/brief-fatigue-inventory-bfi.html
- Functional Assessment of Cancer Therapy
www.facit.org/FACITOrg/Questionnaires
- Comprehensive Inventory of Functioning-Cancer
www.ncbi.nlm.nih.gov/pubmed/17510584
- Voice and Voice Disorders Special Interest Group, American Speech-Language-Hearing Association **www.asha.org/SIG/03**
- American Cancer Society **www.cancer.org**
- American Congress of Rehabilitation Medicine **www.acrm.org**
- National Cancer Institute **www.cancer.gov**

- National Academies of Sciences, Engineering, and Medicine:
- www.nationalacademies.org/hmd/Reports/2005/From-Cancer-Patient-to-Cancer-Survivor-Lost-in-Transition.aspx
- www.nationalacademies.org/hmd/Reports/2013/Delivering-High-Quality-Cancer-Care-Charting-a-New-Course-for-a-System-in-Crisis.aspx
- [Canada]
- Canadian Association of Psychosocial Oncology (CAPO) www.capo.ca
- [Canada]
- Cancer Care Ontario www.cancercare.on.ca
- American Society of Clinical Oncology
- www.asco.org
- www.asco.org/practice-guidelines/quality-guidelines/guidelines
- National Comprehensive Cancer Network (NCCN) www.nccn.org
- Oncology Nursing Society Putting Evidence into Practice (PEP) www.ons.org/practice-resources/pep
- American Physical Therapy Association, Oncology Section www.oncologypt.org
- Wiley Online Library:
- Ca: A Cancer Journal for Clinicians [http://onlinelibrary.wiley.com/journal/10.3322/\(ISSN\)1542-4863](http://onlinelibrary.wiley.com/journal/10.3322/(ISSN)1542-4863)
- Cancer [http://onlinelibrary.wiley.com/journal/10.1002/\(ISSN\)1097-0142](http://onlinelibrary.wiley.com/journal/10.1002/(ISSN)1097-0142)
- European-American Dialogues on Cancer Survivorship: Current Perspectives and Emerging Issues, Supplemental issue of Cancer journal <http://onlinelibrary.wiley.com/doi/10.1002/cncr.v119.S11/issuetoc>
- A Prospective Surveillance Model for Rehabilitation for Women with Breast Cancer <https://onlinelibrary.wiley.com/doi/10.1002/cncr.27463>
- Livestrong www.livestrong.org
- Cancer Rehabilitation Networking Group—An interdisciplinary cancer rehabilitation network, American Congress of Rehabilitation Medicine www.acrm.org/acrm-communities/cancer
- American Occupational Therapy Association www.aota.org/Practice/Rehabilitation-Disability/Evidence-Based.aspx
- Center for Medicare and Medicaid Innovation (CMMI) <https://innovation.cms.gov/initiatives/oncology-care/>

- Commission on Cancer
www.facs.org/quality-programs/cancer/coc/standards
- American College of Surgeons **www.facs.org/quality-programs/cancer**
- American Association for Cancer Research (AACR) **www.aacr.org**
- Cancer.net—Patient information from the American Society for Clinical Oncology **www.cancer.net**
- National Hospice and Palliative Care Organization **www.nhpco.org**
- National Cancer Institute Designated Cancer Centers
www.cancer.gov/research/nci-role/cancer-centers
- Association of Community Cancer Centers **www.accc-cancer.org**
- Archives of Physical Medicine and Rehabilitation—Toward a National Initiative in Cancer Rehabilitation: Recommendations from a Subject Matter Expert Group **[www.archives-pmr.org/article/S0003-9993\(16\)30182-4/abstract](http://www.archives-pmr.org/article/S0003-9993(16)30182-4/abstract)**

Clinical trials

- Registry and results database of clinical studies, U.S. National Institutes of Health **www.clinicaltrials.gov**
- Stroke Trials Registry, Internet Stroke Center **www.strokecenter.org/trials**
- CenterWatch Clinical Trials **www.centerwatch.com**
- National Cancer Institute Clinical Trials
www.cancer.gov/about-cancer/treatment/clinical-trials
- American Society of Clinical Oncology
www.asco.org/research-progress/clinical-trials/clinical-trial-resources
- National Cancer Institute Community Oncology Research Program
www.ncorp.cancer.gov/about/
- Patient Advocate Foundation **www.patientadvocate.org**

Complementary health approaches

- National Center for Complementary and Integrative Health (NCCIH)
nccih.nih.gov
- National Cancer Institute Pain Control: Support for People with Cancer
www.cancer.gov/publications/patient-education/pain-control
- National Cancer Institute: Complementary and Alternative Medicine
www.cancer.gov/about-cancer/treatment/cam

- National Institutes of Health Office of Dietary Supplements **ods.od.nih.gov**
- MedlinePlus Herbs and Supplements
www.nlm.nih.gov/medlineplus/druginfo/herb_All.html
- American Cancer Society Complementary and Alternative Medicine
www.cancer.org/treatment/treatmentsandsideeffects/complementaryandalternativemedicine/index
- US Food and Drug Administration Dietary Supplements
www.fda.gov/food/dietarysupplements
- Mayo Clinic
www.mayoclinic.org/healthy-lifestyle/consumer-health/in-depth/alternative-medicine/art-20045267

[Canada]

- Public Health Agency of Canada
www.phac-aspc.gc.ca/chn-rcc/cah-acps-eng.php

Conceptual framework and terminology for the standards

- World Health Organization **www.who.int**
- Towards a Common Language for Functioning, Disability, and Health
www.who.int/classifications/icf/training/icfbeginnersguide.pdf

Corporate compliance

- Office of Inspector General, U.S. Department of Health and Human Services:
 - **<http://oig.hhs.gov>**
 - **<http://oig.hhs.gov/compliance/101/index.asp>**
 - **<http://oig.hhs.gov/compliance/compliance-guidance/index.asp>**
- Health Care Fraud Prevention and Enforcement Actions Team (HEAT), comparison of anti-kickback statute and Stark Law
<https://oig.hhs.gov/compliance/provider-compliance-training/files/StarkandAKSChartHandout508.pdf>
- **<http://exclusions.oig.hhs.gov/>**
- System for Award Management (exclusion) **www.sam.gov**
- Centers for Medicare and Medicaid Services (CMS):
 - Regulations and guidance
www.cms.gov/Regulations-and-Guidance/Regulations-and-Guidance.html

- Outreach and education
www.cms.gov/Outreach-and-Education/Outreach-and-Education.html
- Federal Register (final rulings for regulations) **www.federalregister.gov**
- U.S. Department of Health and Human Services, Office for Civil Rights
www.hhs.gov/ocr/office/index.html
- Health Insurance Portability and Accountability Act (HIPAA)
www.hhs.gov/hipaa/index.html
- Health Information Technology for Economic and Clinical Health Act (HITECH)
www.hhs.gov/ocr/privacy/hipaa/administrative/enforcementrule/hitechinformationfr.html
- U.S. Department of Justice, Civil Right Division, Americans with Disabilities Act (ADA) **www.ada.gov/**
- Social Security (Title XIX, grants to states for medical assistance programs)
www.ssa.gov/OP_Home/ssact/title19/1900.htm

Cultural competency and diversity

- Professional, educational, and advocacy organizations
- Indigenous Cultural Safety Collaborative Learning Series
www.icscollaborative.com
- The Society of Human Resource Management **www.shrm.org**
- The Seven Dimensions of Culture
www.mindtools.com/pages/article/newlmt/077.htm
- National Center for Cultural Competence, Georgetown University
nccc.georgetown.edu
- Culture, Language and Health Literacy, Health Resources and Services Administration, U.S. Department of Health and Human Services
www.hrsa.gov/culturalcompetence/index.html
- Think Cultural Health, U.S. Department of Health and Human Services
www.thinkculturalhealth.hhs.gov
- LGBT Cultural Competency, U.S. Department of Health and Human Services
www.hhs.gov/programs/topic-sites/lgbt/enhanced-resources/competency-training/index.html
- Human Rights Campaign: **www.hrc.org/resources**
- 2016 National Quality and Disparities Report
www.ahrq.gov/research/findings/nhqrdr/index.html

- Association of American Medical Colleges—Tool for Assessing Cultural Competence Training (TACCT):
- www.aamc.org/initiatives/tacct/
- www.aamc.org/download/54344/data/tacct_pdf.pdf

Education for persons served, families/support systems, and caregivers

- Find Good Health Information, Medical Library Association
www.mlanet.org/resources/userguide.html
- National Resource Directory <https://nrd.gov/>
- National Stroke Association Lifelong Education and Advocacy Program
www.stroke.org/search/node/LEAP
- Next Step in Care www.nextstepincare.org
- Toolkit: Medication Management, Next Step in Care
www.nextstepincare.org/providers/toolkit/medication/
- National Stroke Association
www.stroke.org/stroke-resources/resource-library
- StrokeSmart Magazine, National Stroke Association
www.stroke.org/stroke-resources/strokesmart-magazine
- Facing Forward: Life After Cancer Treatment
www.cancer.gov/publications/patient-education/facing-forward
- Limb Loss Resource Center, Amputee Coalition
www.amputee-coalition.org/limb-loss-resource-center
- Brain Injury Association of America
www.biausa.org/brain-injury-community.htm
- Personal Care Manuals and Guides, Shepherd Center
www.shepherd.org/resources/ebooks
- Personal Care Manual: Education—The Key to Independence (Spinal Cord Injury)
- Brain Injury: A Guide for Caregivers Brain Injury: A Guide for Caregivers
- Spinal Cord Injury: A Guide for Caregivers
- Living with Stroke: Strategies to Live A Healthy Life Living with Stroke
- How to Successfully Hire and Manage a Personal Care Assistant for People with Spinal Cord Injury

- Sexuality after Spinal Cord Injury www.sexualitysci.org
- New England SCI Toolkit
www.bu.edu/nerscic/resources/new-england-sci-toolkit/
- Facing Disability for families facing spinal cord injuries
www.facingdisability.com
- **Paralyzed Veterans of America Clinical Practice Guidelines & Consumer Guides** www.ahrq.gov/research/findings/nhqrdr/index.html

Emergency preparedness education for persons served and other stakeholders

- Prepare My Family for a Disaster, U.S. Department of Homeland Security
www.dhs.gov/how-do-i/prepare-my-family-disaster
- Inclusive Preparedness Center, Inclusion Research Institute
www.inclusivepreparedness.org
- Occupational Safety and Health Administration, U.S. Department of Labor
www.osha.gov/SLTC/emergencypreparedness/index.html
- Office of Disability Employment Policy, U.S. Department of Labor
www.dol.gov/odep/topics/EmergencyPreparedness.htm
- Emergency Preparedness www.disability.gov
- Emergency Preparedness, Harris Family Center for Disability and Health Policy
hfcdhcp.org/products
- Disaster Resources for People with Disabilities and Others with Access and Functional Needs, Emergency Managers & Planners & Disability-focused Organizations, June Isaacson Kailes www.jik.com/disaster.html
- disability911: Disaster Preparedness for People with Disabilities
www.ilru.org/projects/disability911
- Disasters and Emergency Management, Disasters U.S.
http://www.disastersrus.org/MyDisasters/disability/disability_preparedness.htm
- Federal Emergency Management www.ready.gov www.listo.gov (Spanish)
- Emergency Preparedness, Amputee Coalition of America
www.amputee-coalition.org/limb-loss-resource-center/resources-by-topic/emergency-preparedness
- Disability Prepared; Exchanging best practices in disaster planning for people with disability
www.disabilityprepared.ku.edu/~lsiprepared/bestpractice/shelter.shtml

- Apps for enhancing your wireless emergency alert (WEA) access
www.wirelessrerc.org/sites/default/files/publications/appsforenhancingweaaaccess2017.pdf
- When Disaster Strikes-A Pocket Survival Guide, Amputee Coalition of America
www.amputee-coalition.org/resources/when-disaster-strikes/
- Get Ready Quick, Totally Unprepared
www.totallyunprepared.com/get-ready-quick
- National Resource Center on Advancing Emergency Preparedness for Culturally Diverse Communities, National Resource Center
www.diversitypreparedness.org
- The International Red Cross and Red Crescent Movement
www.icrc.org/en/who-we-are/movement

[Canada]

- Disaster Recovery Information Exchange **www.drie.org**

[Canada]

- Public Safety Canada **www.publicsafety.gc.ca**

[Canada]

- Canadian Red Cross **www.redcross.ca**

[Canada]

- Get Prepared **www.getprepared.gc.ca/**

Emergency preparedness, planning, and procedures

- Federal and state/provincial/territorial regulations
- City/municipal and county disaster preparedness groups
- Local Red Cross associations **www.redcross.org**
- Research and Training Center on Independent Living, Emergency Preparedness
www.rtcil.org/emergencypreparedness
- Developing and Maintaining Emergency Operations Plans, Federal Emergency Management Agency (FEMA)
www.fema.gov/media-library/assets/documents/25975?id=5697
- Emergency Preparedness, Disability.gov **www.disability.gov**
- An ADA Guide for Local Governments, U.S. Department of Justice
www.ada.gov/emergencyprepguide.htm
- Prepare My Family for a Disaster, U.S. Department of Homeland Security
www.dhs.gov/how-do-i/prepare-my-family-disaster

- Inclusive Preparedness Center, Inclusion Research Institute
www.inclusivepreparedness.org
- Emergency Preparedness and Response, Occupational Safety and Health Administration, U.S. Department of Labor
www.osha.gov/SLTC/emergencypreparedness/index.html
- Emergency Preparedness, Office of Disability Employment Policy, U.S. Department of Labor **www.dol.gov/odep/topics/EmergencyPreparedness.htm**
- Emergency Preparedness, Harris Family Center for Disability and Health Policy
hfcdhcp.org/products
- Checklist for Integrating People with Disabilities and Others with Access and Functional Needs into Emergency Preparedness, Planning, Response & Recovery, Harris Family Center for Disability and Health Policy, June Isaacson Kailes **www.jik.com/plancklst.pdf**
- Disaster Resources for People with Disabilities and Others with Access and Functional Needs, Emergency Managers & Planners & Disability-focused Organizations, June Isaacson Kailes **www.jik.com/disaster.html**
- disaster 911: Disaster Preparedness for People with Disabilities
www.ilru.org/projects/disability911/
- Emergency Preparedness, Amputee Coalition of America
www.amputee-coalition.org/limb-loss-resource-center/resources-by-topic/emergency-preparedness
- When Disaster Strikes-A Pocket Survival Guide, Amputee Coalition of America
www.amputee-coalition.org/resources/when-disaster-strikes
- Disasters Happen – Communicate and Be Prepared
<https://naricspotlight.wordpress.com/2016/09/05/disasters-happen-communicate-and-be-prepared/>
- Public Health Emergency planning for users of electrical powered medical and assistive devices **www.phe.gov/empowermap/Pages/default.aspx**
- Public Health Emergency planning for active-shooter incidents
www.phe.gov/Preparedness/planning/Documents/active-shooter-planning-eop2014.pdf
- Homeland Security Active Shooter Preparedness
<https://search.dhs.gov/search?query=active+shooter&affiliate=dhs>
- Tips for Retaining and Caring for Staff after a Disaster
<https://asprtracie.s3.amazonaws.com/documents/tips-for-retaining-and-caring-for-staff-after-disaster.pdf>

- After the Disaster: Recovery
<https://naricspotlight.wordpress.com/2017/08/28/after-the-disaster-recovery/>
- [Canada]
- Disaster Recovery Information Exchange **www.drie.org**
- [Canada]
- Public Safety Canada **www.publicsafety.gc.ca**
- [Canada]
- Canadian Red Cross **www.redcross.ca**

Evidence-based practice and research

- Professional associations
- National Rehabilitation Information Center **www.naric.com**
- American Physical Therapy Association Evidence-Based Practice & Research
www.apta.org/EvidenceResearch/
- American Speech-Language-Hearing Association Practice Portal
www.asha.org/Practice-Portal
- American Occupational Therapy Association
www.aota.org/Practice/Rehabilitation-Disability/Evidence-Based.aspx
- Centers for Disease Control and Prevention:
- **www.cdc.gov/TraumaticBrainInjury**
- **www.cdc.gov/Stroke**
- Veterans Health Initiative:
- **www.publichealth.va.gov/vethealthinitiative/traumatic_brain_injury.asp**
- **www.publichealth.va.gov/vethealthinitiative/spinal_cord.asp**
- **www.publichealth.va.gov/vethealthinitiative/traumatic_amputation.asp**
- National Center for Dissemination of Disability Research **www.ncddr.org**
- Center on Knowledge Translation for Disability and Rehabilitation Research
www.ktdrr.org
- Rehabilitation Research and Development, U.S. Department of Veterans Affairs
www.rehab.research.va.gov
- Center for International Rehabilitation Research Information and Exchange
www.cirrie.buffalo.edu
- NHS Evidence **www.evidence.nhs.uk**

- National Institute for Health and Care Excellence **www.nice.org.uk/guidance**
- U.S. National Library of Medicine, National Institutes of Health
www.ncbi.nlm.nih.gov/pubmed/
- National Guidelines Clearinghouse, Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services **www.guideline.gov**
- Clinical Search Engine, Trip **www.tripdatabase.com**
- Common Data Elements, NINDS, National Institute of Health (NIH)
www.commondataelements.ninds.nih.gov
- Evidence Based Practice, American Congress of Rehabilitation Medicine
www.acrm.org/resources
- American Heart Association
www.heart.org/HEARTORG/HealthcareResearch/Healthcare-Research_UCM_001093_SubHomePage.jsp
- American Diabetes Association **www.diabetes.org**
- Clinical Practice Recommendations, American Diabetes Association
www.diabetes.org/research-and-practice/we-support-your-doctor/clinical-practice-recommendations.html
- Management of Stroke Rehabilitation, U.S. Department of Veterans Affairs
www.healthquality.va.gov/guidelines/Rehab/stroke/
- Evidence-Based Review of Stroke Rehabilitation, The Canadian National Survey on Rehabilitation Practices for Stroke **www.ebrsr.com**
- Evidence-Based Neurological Practice Neurology Section, American Physical Therapy Association (APTA)
<http://www.neuropt.org/professional-resources/evidence-based-neurologic-practice>
- Inclusive Disaster Preparedness
<https://naricspotlight.wordpress.com/2018/09/12/inclusive-disaster-preparedness-progress-made-and-progress-to-come/>
- Advances in Clinical Neuroscience and Rehabilitation (ACNR)
www.acnr.co.uk
- Neuro-QOL, National Institute of Neurological Disorders and Stroke (NINDS)
www.neuroqol.org
- Federal Interagency Traumatic Brain Injury Research database (FITBIR), National Institutes of Health (NIH) **<https://fitbir.nih.gov>**
- The Center for Outcome Measurement in Brain Injury (COMBI)
www.tbims.org/combi

- elearnSCI, International Spinal Cord Society www.elearnsoci.org
- Spinal Cord Injury Rehabilitation Evidence (SCIRE) www.scireproject.com
- Spinal Cord Outcomes Partnership Endeavor www.scopesci.org
- International Campaign for Cures of Spinal Cord Injury Paralysis (ICCP) www.campaignforcure.org

Health literacy

- Health Literacy Out Loud www.healthliteracyoutloud.com
- Shirley Ryan AbilityLab Health Literacy www.sralab.org/lifecenter/resources/health-literacy-using-plain-language-health-communications
- Health Literacy, Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services www.ahrq.gov/health-care-information/topics/topic-health-literacy.html
- The Patient Education Materials Assessment Tool (PEMAT) and User's Guide, Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services www.ahrq.gov/pemat
- Health Literacy: Laying the Foundation and Beyond www.ahip.org/health-literacy-and-americas-health-insurance-plans-laying-the-foundation-and-beyond/
- Center for Plain Language www.centerforplainlanguage.org
- Health Literacy, National Network of Libraries of Medicine (NNLM) nnlm.gov/professional-development/topics/health-literacy
- About Health Literacy, Health Resources and Services Administration, U.S. Department of Health and Human Services www.hrsa.gov/about/organization/bureaus/ohe/healthliteracy/index.html
- World Wide Web Consortium Web Accessibility Initiative www.w3.org/WAI
- Checklist for Readily Achievable Barrier Removal (prepared by Adaptive Environments Center, Inc., and Barrier Free Environments, Inc.) www.usdoj.gov/crt/ada/checkweb.htm
- Plain Language Service Canadian Public Health Association www.cpha.ca/plain-language-service
- Language Portal of Canada www.noslangues-ourlanguages.gc.ca
- Literacy and Clear Language, Decoda Literacy Solutions www.decoda.ca/resources

- ABC Life Literacy Canada <https://abclifeliteracy.ca/>
- LiteracyBC www.literacybc.ca/PLRC/ResourceCentre.html

Home care

- National Association of Home Care and Hospice www.nahc.org
[Canada]
- Canadian Home Care Association www.cdnhomecare.ca

Infection control

- State or provincial/territorial departments of health outbreak manuals
- Centers for Disease Control and Prevention www.cdc.gov
- Association for Professionals in Infection Control and Epidemiology www.apic.org
- MRSA Educational Toolkit developed by SCI QUERI www.queri.research.va.gov/tools/sci_mrsa/
[Canada]
- Public Health Agency of Canada www.phac-aspc.gc.ca
[Canada]
- Infection Prevention and Control Canada www.ipac-canada.org
- WHO Guidelines on Hand Hygiene in Healthcare www.who.int/gpsc/5may/tools/who_guidelines-handhygiene_summary.pdf
- Infection Prevention and You <http://professionals.site.apic.org>
- Hand Hygiene in Healthcare Settings www.cdc.gov/handhygiene/index.html

Information and communication technologies

- American Telemedicine Association www.americantelemed.org
- VA Telehealth Services www.telehealth.va.gov/real-time
- International Journal of Telerehabilitation telerehab.pitt.edu/ojs/index.php/Telerehab
- U.S. Department of Health and Human Services Health Resources and Services Administration www.hrsa.gov/rural-health/telehealth/index.html
- Department of Health and Human Services Centers for Medicare & Medicaid Services Telehealth Services

www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/TelehealthSrvcsfctsht.pdf

- Center for Connected Health Policy National Telehealth Policy Resource Center
<http://cchpca.org>

[Canada]

- The Canadian Medical Protective Association
www.cmpa-acpm.ca/en/advice-publications/browse-articles/2013/telemedicine-challenges-and-obligations

Peer support services and training for peer supporters

- Amputee Coalition Certified Peer Visitor (CPV) program
www.amputee-coalition.org/support-groups-peer-support/certified-peer-visitor-program
- Christopher and Dana Reeve Foundation
www.christopherreeve.org/get-involved/become-a-peer-mentor/overview
- Hanger Clinic Amputee Support Group and Resource Center
www.hangerclinic.com/new-patient/ampower/Pages/Peer-Support.aspx
- United Spinal Association
www.spinalcord.org/spinal-network/support-groups/
- Back Up Trust.org **www.backuptrust.org.uk/mentor**
- Spinalpedia **<https://spinalpedia.com/index.php>**
- The Brain Injury Peer Visitor Association **www.braininjurypeervisitor.org**
- CARF.org **www.carf.org/blogpost.aspx?id=25762&blogid=499**
- Hanger Clinic Amputee Support Group and Resource Center
www.hanger.com/doing/Pages/aep.aspx
- Families facing spinal cord injuries **<https://facingdisability.com>**

Performance measurement, management, and improvement

- Rehabilitation Measures Database
www.sralab.org/rehabilitation-measures/database
- Agency for Healthcare Rehabilitation and Quality **www.ahrq.gov**
- American Hospital Association Committee on Performance Improvement
www.aha.org/about/org/cpi.shtml
- Engaging with Patients and Caregivers about Quality Improvement—A Guide for Health Care Providers

www.hqontario.ca/portals/0/documents/qi/qip/patient-engagement-guide-1611-en.pdf

- Health Measures, NIH (National Institute of Health) Toolbox
www.healthmeasures.net/explore-measurement-systems/nih-toolbox

Person-centered care

- Person-centred care: from ideas to action, The Health Foundation
www.health.org.uk/publication/person-centred-care-ideas-action
- Institute for Patient- and Family-Centered Care www.ipfcc.org/about/pfcc.html

Personal health information systems and tools

CARF does not endorse or expect the use of specific products. The following list provides links to a variety of tools currently available.

- Emergency Health Information: Savvy Health Care Consumer Series, Harris Family Center for Disability and Health Policy www.hfcdhp.org/products
- Building Your Care Notebook, National Center For Medical Home Implementation www.medicalhomeinfo.org/for_families/care_notebook
- myPHR, American Health Information Management Association
www.myphr.com
- NoMoreClipboard.com www.nomoreclipboard.com
- Your Family Member's Personal Health Record, Next Step in Care
www.nextstepincare.org/caregiver_home/Personal_Health_Record
- My healthVet, U.S. Department of Veterans Affairs www.myhealth.va.gov
- Taking Care of Myself: A Guide for When I Leave the Hospital, Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services
www.ahrq.gov/patients-consumers/diagnosis-treatment/hospitals-clinics/goinghome/index.html

Protection and advocacy

- National Disability Rights Network www.ndrn.org

Skin integrity and wound care

- American Board of Wound Management www.abwmcertified.org

- Registered Nurses' Association of Ontario
rnao.ca/bpg/guidelines/pressure-injuries
- Evidence-Based Approach to Advanced Wound Care Products
www.ncbi.nlm.nih.gov/pubmed/26429618
- Pressure Ulcer Prevention and Treatment Following Spinal Cord Injury: A Clinical Practice Guideline for Health-Care Professionals
www.pva.org/media/pdf/CPG_Pressure%20Ulcer.pdf
- European Pressure Ulcer Advisory Panel **www.epuap.org**
- National Pressure Ulcer Advisory Panel **www.npuap.org**
- Wound, Ostomy and Continence Nurses Society (WOCN) **www.wocn.org**
- Wounds a Compendium of Clinical Research and Practice
www.woundsresearch.com/node
- Wounds International **www.woundsinternational.com**
- Association for the Advancement of Wound Care **aawconline.org**
- Braden Scale for Predicting Pressure Sore Risk
www.bradenscale.com/images/bradenscale.pdf
- United Spinal Association
www.unitedspinal.org/disability-products-services/skin-wound-care

Social media

- CDC Social Media Tools, Guidelines & Best Practices, Centers for Disease Control and Prevention
www.cdc.gov/SocialMedia/Tools/guidelines/?s_cid=tw_ah_78
- Policy Database, Social Media Governance
<http://socialmediagovernance.com/policies/>

Suicide prevention training

- Suicide Prevention Resource Center—Assessing and Managing Suicide Risk
www.sprc.org/training-institute/amsr
- SAFETALK **www.livingworks.net/programs/safetalk/**
- QPR Institute **www.qprinstitute.com**
- ASIST **www.livingworks.net/programs/asist**
- Zero Suicide Toolkit **<http://zerosuicide.sprc.org/toolkit>**
- American Foundation for Suicide Prevention **www.afsp.org**

- Suicide Awareness Voices of Education www.save.org
- The Linehan Institute Behavioral Tech Research <https://behavioraltech.org>
- Quantum Units Education www.QuantumUnitsEd.com
- OnlineCE www.chirocredit.com
- State Laws: Training for Health Professionals in Suicide Assessment, Treatment, and Management
<http://afsp.org/wp-content/uploads/2016/04/Health-Professional-Training-Is-sue-Brief.pdf>

Technology

- Hot Nonprofit Trends www.nonprofit.about.com
- International Organization for Standardization—ISO/IEC 27000 family - Information security management systems
www.iso.org/isoiec-27001-information-security.html
- Healthcare Information and Management Systems Society
www.himss.org/library/healthcare-privacy-security
- National Institute of Standards and Technology (NIST)
<https://csrc.nist.gov/publications/sp>
- SysAdmin, Audit, Network, Security (SANS) Institute Information Security Templates www.sans.org/security-resources/policies
- National Cybersecurity & Communications Integration Center (NCCIC)
www.dhs.gov/national-cybersecurity-and-communications-integration-center
- U.S. Department of Health and Human Services CyberSecurity Awareness Training document (PDF)
www.hhs.gov/sites/default/files/fy18-cybersecurityawarenesstraining.pdf
- Cyber Security Incident Response Guide (PDF)
www.crest-approved.org/wp-content/uploads/2014/11/CSIR-Procurement-Guide.pdf

Wellness

- International Council on Active Aging www.icaa.cc
- National Wellness Institute www.nationalwellness.org
- Wellness Webinar Series, Lifeways Institute on Aging
www.matherlifewaysinstituteonaging.com/category/aging-wellness/

- People with Disabilities: Living Healthy, Centers for Disease Control and Prevention www.cdc.gov/ncbddd/disabilityandhealth/healthyliving.html
- Healthy Aging and Physical Disability
<http://agerrtc.washington.edu/info/factsheets/exercise>

Workforce planning

- American Hospital Association: The Imperative for Strategic Workforce Planning and Development: Challenges and Opportunities
www.aha.org/ahahret-guides/2018-02-10-imperative-strategic-workforce-planning-and-development-challenges-and
- Society for Human Resources Management www.shrm.org
- HR Business and Legal Resources <https://hr.blr.com>
- Association for Talent Development www.td.org
- O*Net Online www.onetonline.org
- Office of Personnel Management www.opm.gov

[Canada]

- Jobbank Employer Resources (Government of Canada)
www.jobbank.gc.ca/content_pieces-eng.do?cid=3264#HR_needs

[Canada]

- Employment standards in Canada
www.cic.gc.ca/english/work/labour-standards.asp